

Quality Policy

Alumasc Water Management Solutions (AWMS) is committed to delivering a comprehensive and professional service to all its customers by maintaining compliance to ISO 9001:2018, all statutory and regulatory requirements together with the specific needs and requirements of its Interested parties.

The top Management team will continually review the context of the organisation in order to drive improvement of its systems that are relevant to the strategic direction of the business. This will ensure that our customers are supplied with products and services that meet as a minimum the requirements of the relevant UK, European and International Standards. It will also enable us to:

- Fully satisfy our customers' requirements;
- Produce consistently high quality products & systems
- Compliance with legislation and other requirements that are relevant to the organisation
- Provide design and specification support to our customers.

The implementation of these requirements is achieved by the active involvement of all staff at all levels, so as to ensure continued improvement of the quality of service to customers.

Responsibility for compliance to ISO 9001:2015 and for the reporting of the performance of the organisation has been assigned to QSE Systems Manager however every employee has a duty to respect and implement the Quality policy and procedures for the processes that are applicable to their area of work and responsibility.

The Management team will regularly review the relevance of the Quality policy and will promote continuous improvement by auditing its processes and by setting objectives which will be monitored and reviewed at regular Management meetings and other suitable forums.

Gilbert Jackson, Divisional Managing Director, AWMS Jan 2019